INGQUZA HILL
LOCAL MUNICIPALITY

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SERVICE DELIVERY BOOKLET FROM 2021 TODATE

2026



A COLLECTION OF COUNCIL HIGHLIGHTS FOR THE TERM ENDING IN 2026.



A word From

THE MAYOR

CLLR. NONKOSI P. PEPPING

Reflecting on the 2021–2026 Council Term

As we reflect on the 2021–2026 Council term, it is with a deep sense of responsibility and appreciation that I address the residents of Ingquza Hill Local Municipality.

This term has been a journey of service, development and continued commitment to improving the lives of our people. On behalf of the Municipality, I wish to express my sincere appreciation to our councillors, Municipal Management, employees, traditional leadership, government departments, development partners, community structures, businesses and, most importantly, the residents of Ingquza Hill for their contribution towards the development of our municipality.
During this term, we have continued to advance village-to-village and urban-to-rural connectivity through improved road infrastructure. We have also invested attention in the face-lifting and beautification of our towns through road surfacing, landscaping, refuse collection, the installation of waste bins, rehabilitation of internal streets and ongoing maintenance of drainage system.

The removal of illegal structures and other activities aimed at improving the appearance, functionality and safety of our towns have also formed part of our ongoing work. These interventions are about more than infrastructure; they are about creating dignified, clean and functional spaces for our communities.

Youth development has remained at the centre of our municipal planning. Through initiatives such as the Mayor’s Cup, the Municipal Bursary Scheme and the Grade 12 Top Achiever Incentive Programme, we continue to invest in the potential of our young people. We believe that empowering our youth today is an investment in the Ingquza Hill of tomorrow.

We have also continued to promote tourism and agriculture as key pillars of local economic development. Our rich heritage, natural beauty, agricultural potential and strategic location present opportunities that can contribute to job creation, enterprise development and sustainable economic growth.

As we look ahead, we recognise that much work remains to be done. Service delivery is a continuous responsibility, and the development of Ingquza Hill requires the collective effort of all of us.

Let us continue to work together, community by community and village by village, to build the Ingquza Hill we all envision — a municipality where development reaches everyone, opportunities are expanded, and no one is left behind.
To every resident, stakeholder, councillor, official and partner who has contributed to this journey, I extend my sincere gratitude.

Masisebenzeni. Masakhe iNgquza Hill esiyifunayo.

Cllr. Nonkosi Prudence Pepping
Mayor of Ingquza Hill Local Municipality



The Speaker's Note

HON. SPEAKER

CLLR. SIBONGILE B. VATSHA

A Reflection on Five Years of Council

As we reflect on the past five years of this Council, we can look back on a period characterised by important responsibilities, difficult decisions, meaningful engagements and a shared commitment to serving the people of Ingquza Hill Local Municipality.

As the Speaker, and as a representative of the African National Congress (ANC), I have had the privilege of presiding over a Council that reflects the diversity of political views and voices within our communities. Our Council has included representatives from the African National Congress, Economic Freedom Fighters, Democratic Alliance, African Independent Congress, CI, African Peoples Congress and Independent Candidates.

Despite our political differences, I deeply appreciate the cooperation and participation demonstrated by all political parties and Independent Councillors throughout the Council term. Our differences have formed part of the democratic character of our municipality, while our common responsibility has always been to ensure that Council remains focused on the interests and development of our communities.

The work of Council has required dialogue, debate, compromise and, at times, difficult conversations. Through it all, the importance of mutual respect and constructive engagement has remained central to the functioning of our institution.

I would therefore like to express my sincere appreciation to all Councillors for their contribution during this term. I also extend my gratitude to the Municipal Manager, management and officials for supporting the work of Council, as well as to our traditional leaders, community structures, stakeholders and residents for their continued participation in local government.

As we look towards the future, may we carry forward the lessons of the past five years and continue strengthening democratic governance, accountability and meaningful public participation.

Our political identities may differ, but our responsibility is shared: to serve the people and advance the development of Ingquza Hill.

Hon. Speaker
Cllr. Sibongile B. Vatsha



Stop GBVF

GBV Command Centre (24/7): 0800 428 428 | Please Call Me: *120*7867# — free from a cellphone
SMS: Send “HELP” to 31531 | SAPS Emergency: 10111 — for immediate danger or a crime in progress
Women Abuse Helpline: 0800 150 150 | Childline: 0800 055 555 | SAPS GBV service complaints: 0800 333 177 / complaintsnodalpoint@saps.gov.za





A Message

VELILE C. MAKEDAMA

MUNICIPAL MANAGER

Building a Better Ingquza Hill

Ingquza Hill Local Municipality is a municipality of great potential, but we also recognise the social and economic challenges facing our communities. Our development agenda is therefore focused on improving lives, expanding opportunities and building a more sustainable local economy.

Social development remains central to our work. We are committed to supporting initiatives that address poverty, unemployment, crime, substance abuse, gender-based violence and the challenges affecting vulnerable members of our communities. Agriculture presents significant opportunities for food security, job creation and rural economic development. We are particularly focused on strengthening agricultural enterprises, supporting cooperatives, developing value chains and exploring opportunities presented by the regulated cannabis industry, including medicinal and industrial applications.

Through Infrastructure and Engineering Services, we continue to focus on improving roads, water, sanitation, stormwater systems and other essential infrastructure that provide the foundation for communities and economic activity. Our Local Economic Development (LED) programme seeks to support SMMEs, cooperatives, entrepreneurs, tourism businesses and other local enterprises, while creating an environment that attracts investment and keeps economic value within our communities.

Tourism remains one of Ingquza Hill's greatest opportunities. From our Wild Coast, Magwa Falls and Magwa Tea to Cathedral Rock, Mkambati, our cultural traditions and heritage sites, we have the resources to position Ingquza Hill as a destination of choice.

Finally, Town Planning is critical to shaping a municipality that is properly planned, connected and economically sustainable. Through responsible spatial planning, we can create opportunities for housing, business, agriculture, tourism and investment while protecting our environment and heritage. These sectors are interconnected. Our success will depend on partnerships between government, communities, traditional leadership, business, investors and development partners.

Together, we can build an Ingquza Hill that creates opportunities, improves livelihoods and places our people at the centre of development.

Ndiyabulela.

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IHLM TROIKA &
EXECUTIVE COMMITTEE 2021-2026



Her Worship the
Mayor
Cllr. P.N. Pepping



Hon. Speaker
Cllr.
S.B. Vatsha



Hon. Council Whip
Cllr.
M.I. Nkungu



Hon. Cllr.
N. Gagai-Nkungu
EXCO Member



Hon. Cllr.
B.N. Mvulana
EXCO Member



Hon. Cllr.
K. Vava
EXCO Member



Hon. Cllr.
Z. Mhlongo
EXCO Member



Hon. Cllr.
N. Jamjam
EXCO Member



Hon. Cllr.
B.J. Nkani
EXCO Member



Hon. Cllr.
V. Somani
EXCO Member



Hon. Cllr.
Z. Sigcu
EXCO Member



Hon. Cllr.
N. Somzana
EXCO Member

INFRASTRUCTURE & ENGINEERING SERVICES



THE DEPARTMENT IS RESPONSIBLE FOR BASIC SERVICE DELIVERY INCLUDING ROAD INFRASTRUCTURE, CONSTRUCTION OF COMMUNITY HALLS, ELECTRIFICATION AND MANY OTHER RELATED FUNCTIONS.

CLLR. K. VAVA, PORTFOLIO HEAD

The department is responsible for basic service delivery including road infrastructure, construction of community halls, electrification and many other related functions. During the current council term, intervillage connectivity was amongst the top priorities and the municipality is proud of the ground that has been covered in effecting this priority. Today many villages are connected which improves travel times and economic participation. Another milestone is electrification. All villages of Ingquza Hill are electrified - this excludes infills and extensions which are also attended as and when they pop up. Lastly are the municipal community halls. All 32 wards have community halls and two town halls placed in both towns.







Street surfacing | pothole patching | road construction and maintenance. These are some of the projects that the municipality do annually.

N2 WILD COAST TOLL ROAD: A GAME CHANGER



In Lusikisiki, the South African National Roads Agency (SANRAL) is executing a multi-billion Rand infrastructure expansion as part of the flagship N2 Wild Coast Road (N2WCR) project. This major undertaking aims to improve regional connectivity and includes the construction of the mega Msikaba Bridge just outside the town.

GALLERY









A sample of road infrastructure within the municipality.





PLANNING & LOCAL ECONOMIC DEVELOPMENT(LED)...



Planning & LED
Portfolio head Hon. Cllr. Bulelani Mvulana

This is a very important department in terms of projects that are contained within the scope of Planning and LED. Let us dive in, zoom into what makes Planning this important section, and what makes LED to be LED!

PLANNING... Building Control, Environmental Affairs, Housing, Town Planning...

For any developing municipality, there must be controls in place - external controls! This section plays a vital role in ensuring the protection of commonage and that everyone is where they should be in terms of demarcated area. To safeguard towns and maintain standards - including tracking plans (new and old). Housing projects are championed by this office. Whilst we understand that IHLM does not have implementing powers, the municipality is involved in planning and identification of possible projects - and monitoring of the old. Last but not least, the issue of Environmental Affairs!

These are some of the projects that have been attended to over the last 5 years:

- DEMOLISHING & REMOVAL of illegal structures inside the municipality commonage. This talks to houses and temporal structures like containers, tents and caravans. People are urged to respect the municipal land. For those who want to access it, there are processes in place.



Educating communities on the importance of wetlands.





Clean TOWNS | Protected & Reclaimed COMMONAGE | Giving IHLM a Second CHANCE.

LOCAL ECONOMIC DEVELOPMENT (LED)... Agriculture, SMME Empowerment, Tourism, Forestry, Oceans Economy!

This is a very strategic and people centred department as it deals with the national question - FOOD, ECONOMY & JOBS. When thoroughly shaped, LED is your answer to many socioeconomic factors. IHLM boasts of a strong LED Section under the capable leadership of Hon. Cllr. Bulelani Mvulana, Portfolio head. Through his guidance the department has achieved growth and direction in the past 5 years which has had a positive impact on locals - individuals and groups alike. While acknowledging the existing challenges, which are getting attention, the municipality is proud to be part of the solution in terms of:

- Assisting farmers with inputs and means of production.
- Promoting Township Economy through Spaza Shops Support Program.
- Promoting Tourism Products.
- SMME Support.
- Promoting Forestry and Oceans Economy.

The above have proven to be the liberators of our communities in that they put job creation, food production and general economic development at the palm of locals.

A look at some projects that talk to the aforementioned topics.

- **Annual Africa's Travel Indaba** which is hosted by eThekwini Municipality. A stage for showcasing what Africa can offer the world, what Ingquza Hill can offer South Africa - and the WORLD.



Photos from the recent event which took place on the week of 11-15 May 2026 at Chief Albert Luthuli International Convention Centre, Durban.



Municipality support farmers with agricultural inputs and infrastructure

-GALLERY-

THE ANNUAL TOURISM & HERITAGE EVENT: Held every year in September to promote Ingquza Hill as a Tourism Destination, and to promote our heritage through various activities.





IHLM Annual Hiking Event and Music Festival as part of the broader Tourism & Heritage Event.









Support offered to local SMMEs by the District and Local Municipality.

Platforms for SMMEs to dispaly and sell their products during gatherings and events.

GOVERNMENT COLLABORATION: CONTINUOUS AGRICULTURAL SUPPORT



HANDOVER OF AGRICULTURAL INPUTS TO FARMERS

The O.R. Tambo District Municipality in collaboration with the Department of Agriculture and Ingquza Hill Local Municipality handed over 1200 bags of fertilizer, 229 bags of yellow maize, 05 bags of white maize, 25 bags of dry beans and 656 bottles of roundup herbicide chemical to 12 farming projects from Lusikisiki and Flagstaff. Applications were submitted, screened and approved by the Department of Agriculture.

This initiative is to empower small commercial and non-commercial farming projects and to promote sustainable food security.





GOOD GOVERNANCE AND PUBLIC PARTICIPATION...



Council Business and its Committees, Mayoral Programs, Communications and IGR, IDP Fora & Roadshows, Legal Services, Internal Audit and Risk!

Hon. Cllr. N. Jamjam, Portfolio head

The Department is the driving force behind all municipal activities. It houses the four important offices - The Mayor, The Speaker, the Council Whip and the Municipal Manager. Further, the department is responsible for the sitting of council meetings and its committees: DECISION MAKING MEETINGS. Amongst other duties it is responsible for facilitate and maintain communication with internal and external stakeholders: responsible sections are Communications & Public Participation.

Let's look at the activities that have taken place in the last five years.

THE OFFICE OF THE MAYOR PROVIDES ASSISTANCE TO THE NEEDY

Since 2021, the office of the Mayor has assisted more than 600 learners with full school uniform. A few Early Childhood Development Centres have been provided with learning equipment. Through Youth Development Section, hundreds of young people are assisted with applications for NSFAS and tertiary education. These are to ensure that many young people, who would not ordinarily access education, get a chance in life to better their lives and that of their families.

-GALLERY-





The annual Mayor's Cup which focuses on the development of sport at Ingquza Hill. Two codes - Soccer and Netball are played in all 32 wards.







Above:

The municipality continues to support education through uniform distribution to the needy and the recognition of top achievers!

Left:

The Mayor, Cllr. P.N. Pepping during the Sod Turning of Eskom Site!

Below:

Hon. Speaker, Cllr. S.B. Vatsha, leads Inkciyo Program which is celebrated annually!





MABAYE BEPHILA, BABUYE BEPHILA.

INGQUZA HILL
LOCAL MUNICIPALITY

"We are also concerned about the illegal initiation schools in some parts of the province and commend those who comply with the prescripts of the law for the safe passage of boys to manhood." - EC Government

Report illegal activities to the authorities.

CORPORATE SERVICES DEPARTMENT



Apart from handling human resource matters, the Department is responsible for external bursaries, training of young people in various fields through internship, work-based training, skills development!

Hon. N. Gagai-Nkungu, Portfolio head

One department that is a backbone of the institution in that, it handles employment matters, administering youth empowerment, forging relations with external skills development institutions. Corporate Services is responsible for providing external bursaries, training of young people in various fields through internship, experiential training, skills development!

A look at some of the activities - internal and external - that have taken place since the current council ascended the office.

EMPLOYEE WELLNESS PROGRAMS: Held quarterly as a way of keeping employees and councilors healthy - and to promote healthy living lifestyle.







EXTERNAL BURSARY SCHEME: The council took a resolution to provide bursaries to young people from Ingquza Hill. Since 2021, a total of 25 young people have benefitted from the scheme.







The office, this year, added Awards Ceremony. The inaugural ceremony was held on 16 January 2026 at Cosy Posy Boutique Hotel, Lusikisiki. Awarded were 10 learners from Ingquza Hill schools together with 10 best performing schools.

#CelebrateHER | #ProtectHER | #LoveHER















BUDGET & TREASURY OFFICE: BTO



The Municipality cannot operate without cash, which must be made available to all departments and is controlled by BTO in terms of the Municipal Finance Management Act of 2003.

Hon. B.J. Nkani, Portfolio head

THE BUDGET AND TREASURY OFFICE **(BTO)** IS THE ANCHOR OFFICE OF THE MUNICIPALITY AS IT PROVIDES SUPPORT TO ALL DEPARTMENTS OF THE MUNICIPALITY.

The primary role is dealing with the management of a municipal's funds and ensures financial sustainability for the institution.

For any plan to be implemented there is a need for cash, as actions won't materialize without cash injections i.e. consider the concept of fuel for a vehicle fleet, you may have the best car designs with the most sophisticated engines, but for any one of these vehicles to move you need fuel. Hence the fleet won't be able to serve its purpose without a drop of fuel.

Similar to the Municipality scenario where you may have hired the best personnel, with state-of-the-art working tools (which in turn need cash to be acquired), the highly skilled personnel will have to be paid.

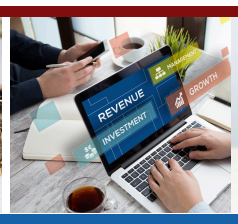
The Municipality cannot operate without cash, which must be made available to all departments and is controlled by BTO in terms of the Municipal Finance Management Act of 2003.

The BTO provides support through the **Budgeting, Revenue, Supply Chain Management and Expenditure** units.

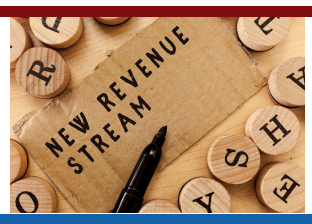
A LOOK INTO FREE BASIC SERVICES which is a section of this department.

The objective is to render support to the indigents with basic services. It involves data collection and capturing, review of indigent register and provision of free basic support. For the current financial year the indigent register has 24170 potential beneficiaries with 13817 on registered for electricity, and 10353 on alternative energy.

Approved for 2026/27 is 6661 beneficiaries for electricity, and 3200 are for alternative energy.






IHLM COMMUNITY SERVICES



TRAFFIC SERVICES | CRIME PREVENTION
DISASTER MANAGEMENT HEALTH
SPORT, ARTS AND CULTURE
LIBRARIES | WASTE MANAGEMENT
PARKS, POUNDS & CEMETERIES

Hon. Z. Mhlongo, Portfolio head

THE DEPARTMENT IS RESPONSIBLE FOR THE FOLLOWING FUNCTIONS:

TRAFFIC SERVICES: Objective: To improve compliance levels with road traffic regulations for the reduction of lives lost and injuries sustained from road accidents.
Functions: Traffic law enforcement, traffic control, and conducting of escorts.
CRIME PREVENTION: Objective: To reduce crime for the enhancement of a safe environment for the citizens to stay, business to flourish, and attraction of tourists.
Functions: Coordination of social crime preventions initiatives, security of municipal assets, and enforcement of municipal bylaws.
DISASTER MANAGEMENT: Objective: To reduce the impact of disasters and improve response time.
Functions: Coordination of disaster reduction initiatives; rescue and recovery; and conducting awareness campaigns.
HEALTH: Objective: To improve access to health care services in order to reduce the pandemic of communicable diseases.
Functions: Facilitation of Local Aids Council activities and health mainstreaming.
SPORT, ARTS, AND CULTURE: Objective: To promote sport, arts and culture development in our communities.
Functions: Sport development, arts development, and culture promotion.
EDUCATION: Objective: To improve literacy levels within the communities.
Functions: Provision of library services, hosting of LIASA events.
WASTE MANAGEMENT: Objective: To promote environmental sustainability and curb nuisance.
Functions: Refuse collection, waste disposal, and conducting of waste management education.
PARKS, POUNDS & CEMETERIES: Objective: To beautify our towns and surroundings areas; to improve the standards of keeping animals, and to provide decent burial places.
Functions: Grass cutting and removal of excessive vegetation. Impoundment of stray animals. Management of graves.







A BIG SALUTE TO MR. NGQOBE AND MR. BIATA FOR THEIR CONTRIBUTION TOWARD CHORAL MUSIC - INGQUZA HILL LOCAL MUNICIPALITY HONOURS THE DUO...

On 18 October 2025 the Municipality honoured the two late music greats - Mr. C.T. Ngqobe and Mr. L. Biata - inside a packed Lusikisiki College of Education where choirs from the O.R. Tambo District were gathered to compete in different categories.

The Mayor Cllr. P.N. Pepping said this has always been a dream - honouring abaqambi bomculo who hail from this area. “These two gentlemen have been an inspiration and have touched many souls through their creativity and golden touch when it comes to choral music. They have composed songs, led many choirs and, most importantly, have healed many souls through music.” Cllr. Pepping.

"We must rejoice this day in their respect remembering their contribution towards days like this. The choirs that compete today must do so in the name of the fallen legends."

Families were present to receive this beautiful gesture on behalf of the fallen legends. They expressed their gratitude while promising that the legacy will live on.





GALLERY



One of the horses during the Annual IHLM Horse Race. This was at Mfica in 2024!



Leading a healthy life... Elderly playing at the 2024 Local Golden Games in Newrest, Lusikisiki.



Ward 29 Councillor, Ms. Z. Mageza with officials and learners who participated in Library Day at Ndimakude Modular library.



Touring Ingquza Hill: This is a group of hikers during the 2025 IHLM Annual Hike in Mkambathi.



Amadoda during an activation in Flagstaff - a build up program to the main Imbizo Yamadoda 2026 event.



Members of SAMHS assiting community members in December during a Health & Wellness Day held in the New Flagstaff Town Hall.

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